

JPet® The First Jelly for Pets

FAQ

Can I have JPet jellies in private label?

Sure! That's how we work!

What's the standard package for JPet?

JPet jellies are available in 2 different packages:

- plastic jars with bone shaped jelly inside
- boxes with jelly in blister

What is the weight of each jelly bone?

Each jelly bone weighs 6g

What is the minimum and maximum capacity for our standard jars?

Each jar allow containing from a minimum of 16 jelly bones (16x6g= 96g Net weight) from a maximum of 24 jelly bones (24x6g=144g Net weight). We suggest 20 jelly for each jar.

Will you realize my label?

We will provide text complying with European complementary feed regulation; you will provide the graphic setting and once the ultimate file will be ready, you will send it to us in high definition ready to be printed.

How will be the labels applied on the standard jar ?

Labels will be placed around the jar and on top of the cap.

Can I choose a different packaging for the jars?

Of course! You can buy your own packaging, as long as it fits with content (meaning that we suggest to pick a packaging with more or less same dimension of our jar, in order to have a final packaging not too stuffed nor to empty). You can buy it and send it to us or, depending to the order quantity, we can buy it for you, as you prefer.

What is the weight of each jelly rounded disc in blister?

Each rounded disc weighs 6g (same weight of the jelly bone). Each blister is made of 6 rounded jelly discs, for a total weight of 36g (6x 6g)

What is the minimum and maximum capacity of the box with inside the blisters?

In the box we can insert from 1 blister (6 rounded jelly discs) up to 5 blisters (30 rounded blisters). We suggest 4 blister for each box (4x6=24 rounded jelly disc)

Can I choose a different packaging for the blister?

No, the blister size is a standardized size. You can personalize the blister with your logo or product name printed over the aluminum foil. You can of course personalize the box.

Will blister come as bone shaped?

Sure! We'll be ready for that at the beginning of 2019. Right now, blister shape is rounded.

Can I use the Logo JPet®?

If you like, we'll allow you to use JPet® registered logo on your packaging.

Can I claim "Made in Italy"?

Our products are totally formulated and made in Italy in our facilities located in North Italy. You can write produced in Italy and claim "Made in Italy"

What is the minimum Order Quantity (MOQ)?

Minimum Order Quantity is 2000 pcs (meaning 2000 Jars containing 20 jelly bones each) or 2000 boxes containing 18 jelly in blister (3 blister of 6 rounded jelly discs each) or 2000 boxes containing 24 jelly in blister (4 blister of 6 rounded jelly discs each)

What's the JPet shelf life?

JPet shelf life is 24 months to guarantee the active ingredients content.

In what time is suggested to use the jelly after the first opening of the jar?

2 months after the first opening

Does temperature or direct sun light affect JPet jelly bones in jars?

Yes. Storage temperature shouldn't be higher than 25°C and direct sun light should be avoided. We recommend to store and transport at controlled ambient temperature (25-28°C), avoid exposure to localized heat sources or direct sunlight, to avoid loss of bone shape and preserve the quality of the product.

What happen if JPet jelly bones in jars are stored above 25-28°C?

Tends to melt. Melting process get worst with increasing temperature. If the jelly melt you will lose the bone shape.

What happen to JPet rounded jelly discs in blister with high temperature?

Blister preserve JPet from melting since Jelly will be kept in shape and will go back to normal consistency once cooled down. Of course, very long time exposure to high temperature should be avoided anyway since it might affect some formulations effectiveness.

Shipping of jelly in jars require specific conditions of temperature?

Yes. We suggest a controlled temperature shipping during summer season in Europe or we can offer the shipping with a Thermoshipper pallet. This solution will guarantee your product from the loss of the bone shape. If your climate is cold, or during winter this conditions are not required.

Storage of jelly in jars require specific conditions of temperature?

Yes. We suggest to store the jelly jars at controlled ambient temperature (25-28°C)

Are the jelly in jars suitable for very hot climate countries?

No. The exposure to high temperatures will lead to a bone shape loss

Shipping of jelly in blister require specific conditions of temperature?

No, isn't required.

Storage of jelly in blister require specific conditions of temperature?

No, isn't required.

Are the jelly in blister suitable for very hot climate countries?

Yes. The exposure to high temperatures doesn't affect the jelly in blister.

Does the blister release phthalates?

No. We use a pharma grade blister for this application (phthalate free)

How many formulations are currently available?

Please see our product list

Can you realize my own formulation? How does it work?

We can realize your formulation in JPet, and this is briefly how it works: you will provide us your formula or your idea of formula/clinical target. We will evaluate the feasibility of it in a JPet Jelly formulation. If it can be realized, we will send you a quote for the development of "pilot sample". After our scale-up process we will send you a sample to test palatability and effectiveness. If you are satisfied we will proceed with production.

What's the actives content?

Depending on raw matters of each formula, can be up to 25%

What's JPet daily dosage for dogs?

Each jelly bone is dosed to be administered for 10Kg live weight/day. The same suggested daily ration is valid for the rounded jelly discs (blister pack), due to the same weight of the jelly.

What's JPet's water content?

Up to 38%, depending on the formula

All the jelly formula contains animal ingredients?

Yes. Gelatin from bovine (or fish) and animal hydrolyzed proteins are part of the formula

Jellies are suitable only for dogs or also for cats?

Due to the dimension of the jelly bone or the jelly rounded disc, the product is more suitable for dogs. You can cut the jelly with a scissor and feed your cat. Our products are mainly for dogs.

How are classified JPet jellies in Europe?

All the jellies are complementary feed for dogs and cats

Is it possible to sign an exclusive contract for distribution in my country for a specific formula?

Is possible, depending on order quantity and country location

Is it possible to sign an exclusive contract for distribution in my country for all the JPet products?

Is possible, depending on order quantity and country location

Which is the estimated time of production for the first order? And for the followings?

The estimated times can vary in relation to the batch extent and raw materials availability; for the first order they can be from a minimum of 60 days from order to delivery up to 90 days. For the following orders, please consider 30 days from order to delivery.